

Problem Solving

Participants will have an understanding of problem-solving and decision-making techniques and methods using problem-solving steps, tools and rules. Will practice distinguishing root causes to identify the right solution for the right problem. Widen the creativity and work towards creative solutions.

Overall Outlines:

- What's the Problem Here? Define the problem and understanding what problem solving is.
- What are the different types of problems? The changes in the type of problems,
- What's Your Style? Problem-solving approaches.
- What's the Path?: The problem-solving model
- How Many Roads Are There?: Different ways to approach a decision and implement the solution
- Is There Another Way?: Room for creativity and thinking outside the box
- Training Program Duration 6 Hours