

Communication Skills Training

In this training/workshop, it will be shown how to develop basic people skills, conflict resolution, understanding styles, understanding personalities, improving communication, training, workshop, seminar, class, and course

Overall Outlines:

- Why you need to get your message across
- The Importance of Removing Barriers from the seven parts of communication
- Working towards a better communication by identifying potential problems.
- Understanding body language or non-verbal messages
- Understanding and using gestures.
- Learning to listen actively and empathetically.
- Develop skills in asking questions.
- Enhance ability to handle difficult situations.
- Training Program Duration 12 Hours